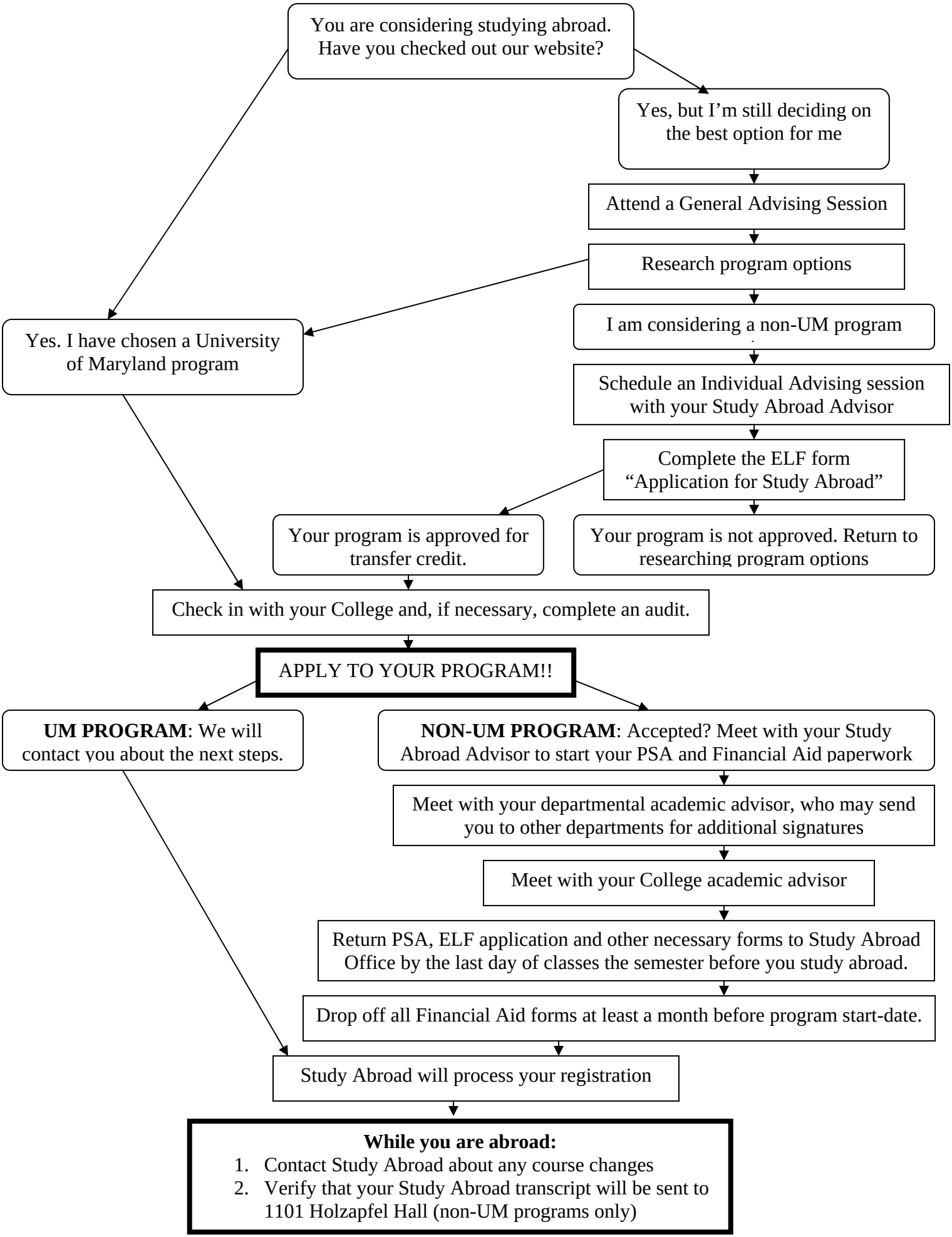The Study Abroad Process